

Policy: Services for Families

Policy Number: FS01

Effective Date: October 2017

The Early Learning Coalition of Flagler and Volusia Counties, Inc (ELCFV) provides families with multiple resources and services in Flagler and Volusia. In order to provide the highest level of customer service in each and every interaction, ELCFV utilizes both the Protective Factors Model as well Trauma Informed Care methodologies to ensure families' needs are met.

Services Offered:

Child Care Resource and Referral (CCR&R) service is a referral network that is unbiased and provides referrals to any family for child care, consumer education and information on various community resources. Program activities associated with CCR&R are in accordance with [Florida State Statute \(FS\) 1002.92](#), and [Florida Administrative Code \(FAC\) Rule 6M-9.300](#).

Developmental Screening services are an effective, efficient method designed to help parents, teachers and others to gauge the developmental progress of young children and determine meaningful next steps. Parents are encouraged to complete an Ages and Stages Questionnaire (ASQ) at least each year until their child is entering Kindergarten. This ASQ may be used to guide the child's teacher in support of the child's specific learning needs. The ASQ also allows ELCFV the opportunity to offer parents child appropriate activities and/or referrals for early intervention resources which may support their child's development. Program activities associated with developmental screenings are in accordance with [FS 1002.84](#) and [FAC Rules 6M-4.720](#).

The **School Readiness** program is an educational care service provided to a family for a child(ren), for the purpose of educational preparedness. Eligibility requirements for this program include an established need for child care. If required, families apply via electronic waiting list in the statewide database known as the Family Portal) and are prescreened by ELCFV staff for eligibility. Applicants are placed in service at a contracted provider of parental choice as funding allows, as determined eligible and in order of statute-identified priorities. Recipients are required to pay a co-payment for services and report changes to ELCFV. Eligibility periods vary based on individual's purpose of care or referral source. Benefits provided are based on available funding, may be discontinued with notice and reviewed at any time. Program activities associated with SR are in accordance with [FS 1002.87](#) and [FAC Rules 6M-4](#).

The **Voluntary Prekindergarten** Education program (VPK) is an educational service provided to all Florida 4-year-old residents attaining the age of 4 years on or before September 1 of the school year for the purpose of school preparedness. The child is eligible for services until the beginning of the school year for which the child is eligible for admission to kindergarten in a public school or until the child is admitted to kindergarten, whichever occurs first. Upon obtaining a certificate of eligibility, a child may be enrolled at any contracted provider of parental choice. Program activities associated with VPK are in accordance with [FS 1002.53](#) and [FAC Rules 6M-8](#).

If there is a concern with the determination of eligibility, the person with concern is encouraged to submit a written appeal to ELCFV within fourteen (14) days of the determination event. The Due Process (appeal) procedure is provided at the time of determination, is available by contacting ELCFV's Family Services Department or online at www.elcfv.org.

References:

Florida Statute 1002, OEL Guidance 400.01, OEL SR Review Guide, OEL VPK Review Guide, OEL CCR&R Requirements Document, Child Care and Development Block Grant (CCDBG)